



## South-East Rural Charitable Trust

### HOW TO BOOK ON TO A RIDE

We want all of our rides to have minimal impact on the countryside and be great fun. As such numbers are always limited.

Please ensure that you know what Rideability Score applies to the ride that you wish to attend and that it is suitable for you and your horse before starting the booking process.

Booking is NOT first come first served.

The process for securing a place on one of our rides is as follows:

1. An announcement will be made on Facebook and on the WhatsApp group that registrations for the ride are open and a Rideability Score will be given for the ride. Each ride will have its own unique reference. You will not be able to register your interest for the ride before this announcement is made.
2. Register your interest in the ride via our website [www.seruralct.org](http://www.seruralct.org) by clicking on the "Register Your Interest In An Event" button. Make sure that you quote the correct unique reference. Complete your details and submit. You will receive a reply confirming your details have been registered and added to the list of those that wish to attend the selected ride.
3. You will be notified by email whether or not you have secured a place on the ride by the Wednesday before the ride so it is vital that you register your interest early.
4. If you receive confirmation that you have secured a place on the ride, you will also receive a link to enable you to book your place and pay. Payments can be made by Paypal or credit card. If there are any problems booking or paying please email [seruralct@gmail.com](mailto:seruralct@gmail.com). Please note NO payments will be accepted on the day of the ride.
5. If we have not received your payment by 5pm on the Thursday before the ride, your place may be offered to someone else who has registered their interest in the ride.

If you are not successful securing a place on the ride please accept our apologies.

### Cancellation Policy

If an event is cancelled by the Charity a full refund will be made. All other bookings are non refundable (a charitable donation).